

How to reset your password

Logging into your account (if you are currently a BIFHSGO member OR a conference registrant)

When you go to any site that requires you to be a member or a conference registrant, you will be taken to the member login page.

On the login page:

British Isles Family History Society of Greater Ottawa

Home News Events ▾

Welcome back!

Welcome back - login with your Username and Password.

Username:

Password:

[Forgot your password?](#)

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Type in your username (it is the email address you used to register with BIFHSGO or for the conference). Then click on “Forgot your password?”

This will bring up this screen. The email that you enter should be the email address associated with your BIFHSGO member or conference registrant account.

Account Recovery

Please enter your password recovery email:

Email

When you submit the form, you will see this message:

British Isles Family History Society of Greater Ottawa

If the username/email 'sheila@faure.ca' you provided exists in our system you will receive an email shortly.

Within minutes, you will receive an email at that address inviting you to change your password. Follow the instructions.

Click on “Recover your account” and follow the instructions.

Account Recovery/Reset Password

Hello,

You are receiving this message because an account recovery request was submitted to bifhsgo.shoutcms.net.

If you forgot your password you can [Recover your account](#) and reset the password associated with [your account]

The account recovery link will expire in 6 hours.

If you did not forget your password or request an account recovery please disregard this email. Your password will not be changed.

Thank you for this opportunity to help.

Sincerely,

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